

## I Claim:

- 1 1. A method for availing participants in a special number call event of information  
2 contained in a plurality of data stores; the method comprising the steps of:  
3 (a) in no particular order:  
4 (1) providing said plurality of data stores;  
5 (2) providing at least one respective data key for accessing said  
6 information contained in each respective data store of said plurality of data  
7 stores; and  
8 (3) providing communications among said participants and said plurality  
9 of data stores;  
10 (b) identifying a respective call as initiating a special number call event;  
11 (c) generating an identifier code for uniquely identifying said special number call  
12 event; said identifier code including relational data; said relational data being  
13 configured for mapping on said at least one said respective data key to effect  
14 accessing said information; and  
15 (d) employing said communications to effect cooperation by said identifier code  
16 with each said respective data store for providing said information to said  
17 participants.
- 1 2. A method for availing participants in a special number call event of information  
2 contained in a plurality of data stores as recited in Claim 1 wherein selected said  
3 information availed by said participants during said call event is stored in association  
4 with said identifier code.
- 1 3. A method for availing participants in a special number call event of information  
2 contained in a plurality of data stores as recited in Claim 1 wherein said identifier  
3 code includes an indicator relating to a caller initiating said call event.

- 1 4. A method for availing participants in a special number call event of information  
2 contained in a plurality of data stores as recited in Claim 1 wherein said providing a  
3 plurality of data stores is effected in a subscription arrangement.
- 1 5. A method for availing participants in a special number call event of information  
2 contained in a plurality of data stores as recited in Claim 2 wherein said identifier  
3 code includes an indicator relating to a caller initiating said call event.
- 1 6. A method for availing participants in a special number call event of information  
2 contained in a plurality of data stores as recited in Claim 2 wherein said providing a  
3 plurality of data stores is effected in a subscription arrangement.
- 1 7. A method for availing participants in a special number call event of information  
2 contained in a plurality of data stores as recited in Claim 6 wherein said identifier  
3 code includes an indicator relating to a caller initiating said call event.
- 1 8. A method for availing participants in a special number call event of information  
2 contained in a plurality of data stores as recited in Claim 1 wherein said special  
3 number call is an emergency service call.
- 1 9. A method for availing participants in a special number call event of information  
2 contained in a plurality of data stores as recited in Claim 2 wherein said special  
3 number call is an emergency service call.
- 1 10. A method for availing participants in a special number call event of information  
2 contained in a plurality of data stores as recited in Claim 3 wherein said special  
3 number call is an emergency service call.

1 11. A method for availing participants in a special number call event of information  
2 contained in a plurality of data stores as recited in Claim 4 wherein said special  
3 number call is an emergency service call.

1 12. A method for providing information to participants in an emergency service call  
2 event; the method comprising the steps of:

3 (a) in no particular order:

4 (1) providing a plurality of data stores;

5 (2) providing at least one respective data key for accessing said  
6 information contained in each respective data store of said plurality of data  
7 stores; and

8 (2) providing communications among said participants and said plurality  
9 of data stores;

10 (b) identifying a respective call as initiating an emergency service call event;

11 (c) generating an identifier code for uniquely identifying said emergency service  
12 call event; said identifier code including relational data; said relational data being  
13 configured for mapping on said at least one respective data key for effecting  
14 access to said information from each said respective data store; and

15 (d) employing said communications to effect cooperation by said identifier code  
16 with said plurality of data stores for providing said information to said  
17 participants.

1 13. A method for providing information to participants in an emergency service call event  
2 as recited in Claim 12 wherein selected said information availed by said participants  
3 during said call event is stored in association with said identifier code.

1 14. A method for providing information to participants in an emergency service call event  
2 as recited in Claim 12 wherein said identifier code includes an indicator relating to a  
3 caller initiating said call event.

1 15. A method for providing information to participants in an emergency service call event  
2 as recited in Claim 12 wherein said providing said plurality of data stores is effected  
3 in a subscription arrangement.

1 16. A method for providing information to participants in an emergency service call event  
2 as recited in Claim 13 wherein said identifier code includes an indicator relating to a  
3 caller initiating said call event.

1 17. A method for providing information to participants in an emergency service call event  
2 as recited in Claim 13 wherein said providing said plurality of data stores is effected  
3 in a subscription arrangement.

1 18. A method for providing information to participants in an emergency service call event  
2 as recited in Claim 15 wherein said identifier code includes an indicator relating to a  
3 caller initiating said call event.

1 19. A system for availing participants in a special number call event of information  
2 contained in a plurality of data stores; each respective data store of said plurality of  
3 data stores having a respective data key for accessing said information contained in  
4 said respective data store; the system comprising:  
5 (a) a special number call handling facility;  
6 (b) at least one communication network communicatively coupling said  
7 participants, said plurality of data stores and said special number call handling  
8 facility; and  
9 (c) an identifying unit coupled with at least one of said special number call  
10 handling facility and said at least one communication network;  
11 said identifying unit identifying a respective call as initiating a special number call  
12 event; said identifying unit generating an identifier code for uniquely identifying said  
13 special number call event; said identifier code including relational data; said relational  
14 data being configured for mapping on at least one said respective data key to effect

15       accessing said information; said special number call handling facility employing said  
16       at least one communication network for providing said information to said  
17       participants.

1       20. A system for availing participants in a special number call event of information  
2       contained in a plurality of data stores as recited in Claim 19 wherein selected said  
3       information availed by said participants during said call event is stored in association  
4       with said identifier code.

1       21. A system for availing participants in a special number call event of information  
2       contained in a plurality of data stores as recited in Claim 19 wherein said identifier  
3       code includes an indicator relating to a caller initiating said call event.

1       22. A system for availing participants in a special number call event of information  
2       contained in a plurality of data stores as recited in Claim 19 wherein said plurality of  
3       data stores are qualified for participation with the system in a subscription  
4       arrangement.

1       23. A system for availing participants in a special number call event of information  
2       contained in a plurality of data stores as recited in Claim 20 wherein said indicator  
3       code includes an indicator relating to a caller initiating said call event.

1       24. A system for availing participants in a special number call event of information  
2       contained in a plurality of data stores as recited in Claim 20 wherein said plurality of  
3       data stores are qualified for participation with the system in a subscription  
4       arrangement.

1       25. A system for availing participants in a special number call event of information  
2       contained in a plurality of data stores as recited in Claim 22 wherein said identifier  
3       code includes an indicator relating to a caller initiating said call event.

1 26. A system for availing participants in a special number call event of information contained in a  
2 plurality of data stores as recited in Claim 23 wherein said special number call event is an  
3 emergency service call event.

1 27. A system for availing participants in a special number call event of information contained in a  
2 plurality of data stores as recited in Claim 25 wherein said special number call event is an  
3 emergency service call event.